# ANALYSIS OF STEAM ASSISTED GRAVITY DRAINAGE (SAGD) PROJECTS-ENGINEERING AND PRODUCTIVITY METRICS PERFORMANCE IN ALBERTA OIL AND GAS INDUSTRY Jatinder Kumar, MSc. P.Eng.<sup>1</sup>, Elias Ikpe, Ph.D<sup>2</sup>,

Dr. George Jergeas, Ph.D., P.Eng.<sup>3</sup>

<sup>1,2,3</sup>Civil Engineering, University of Calgary, Alberta

### ABSTRACT

Alberta oil sands industry plays a crucial role in Canada's global economic position and the delivery of energy to the world. SAGD projects compare to mining technology is the future of oil sand projects in Alberta.SAGD is a relatively new method of oil extraction and recovery. The paper reviewed and analysed SAGD projects engineering and construction productivity metrics performance.A qualitative research methodology was employed in investigating the project performance. Interviews were conducted with industry practitioners, which contained open - ended questions. The result of the analysis shows that average engineering productivity metrics for SAGD projects is 31.50 and the median value is 124.33 with range from 0.417 to 80.539 while construction productivity metrics is 49.258 and the median value is 52.775 with range from 0.417 to 43.508. This method has the potential to contribute to a reduction in cost and schedule overruns and improves SAGD project performance. It is concluded that the results of the study will help inachieving a higher rate of productivity in the Alberta oil and gas industry.

### Keywords: SAGD Projects, Engineering, Construction Productivity, Metrics, Performance

### I. INTRODUCTION

Alberta oil sands industry plays a crucial role in Canada's global economic position and the delivery of energy to the world. The paper presents qualitative analysis of the data on SAGD projects engineering and construction productivity metrics of Alberta oil and gas industry. The study focuses on the benchmarking of SAGD projects to highlight and bring to the awareness of both practitioners and researchers the potential project improvements that can be derived from benchmarking SAGD projects in the Alberta oil and gas industry. The research lists the performance, engineering and construction productivity metrics for SAGD projects in three quartiles. It further discusses in details the engineering and construction productivity metrics and the equations used to calculate in the COAA performance assessment system.

#### **II. LITERATURE REVIEW**

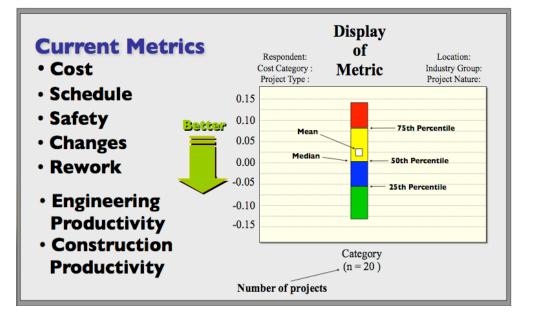
The SAGD projects compare to mining technology is the future of oil sand projects in Alberta. The trend of significant growth in oil and gas sector in Alberta, has created tremendous economic opportunities but has also posed a number of challenges, including less than anticipated performance during the construction of project (Aminah, 2006). In order to improve construction project performance, the COAA analysed the results of the benchmarking activities following the completion of phase 1 and determined that there was a need for new metrics and modifications to current metrics to expand performance measurements tailored to projects in Alberta (COAA, 2009). These efforts to support project performance on construction sites have focused predominantly on general metrics for construction industry that can be used to improve performance. Comprehensive studies in the benchmarking oil & gas projects, and particularly, of SAGD projects engineering and construction productivity metrics, have not yet been undertaken.

Benchmarking is defined as a continuous process of measuring practices against competitors recognized as industry leaders in those practices with the purpose of improve performance by adopting or adapting the best practice of the industry leading competitor (Alstete, 2008). Typically, benchmarking looks at output (results) of a project resulting in lag benchmarks (Anderson &McAdam, 2004). It helps in budgeting and planning and is regarded as one of the simplest tools for effective performance improvements (Williams etal, 2012). In the capital projects industry, it is primarily used at the project level to help participants identify gaps in their work processes, which lead to compromise performance (Brunso, 2003). Benchmarking needs top management support and employee participation to succeed (Lee, 2006).According to Mohammed (1996) construction benchmarking will be successful if consistent methods of measuring performance are developed and used. Adopting and implementing the right practices is essential to attaining world-class performance (Saunders, 2008).

Goncharuk & Monat, (2009) suggested that benchmarking is a positive, proactive process to change operations in a structured fashion to achieve superior performance. However, construction benchmarking faces many challenges include incomplete or non-existent data (Mohammed, 1996). Aminah (2006) argued that collecting historical data is not sufficient and suggested that future project performance measurement should be based upon the sound benchmarking system. It will directly address many common perceptions regarding engineering and construction productivity metrics.

#### **III. METRICS**

Metrics are defined as ratios of work hours (WH) to quantities (CII, 2008). For most, these metrics are easy to understand and are consistent with most estimating and cost accounting systems. For these metrics, a lower productivity rate is generally preferred. The metrics in the COAA Benchmarking System are visually displayed in quartiles in reports and graphs. The visual display is enhanced through the use of a colour code for the four quartiles as demonstrated in Figure 1 below.



#### Figure 1: Visual Display of Quartiles. Source: COAA (2008)

These additional metrics were developed to evaluate suspected major causes of cost overruns and schedule delays common to large projects (Flyvberg 2003).

#### **3.1 Engineering Productivity**

CII (2008) define Engineering Productivity metrics as actual engineering work hours per Issued for Construction (IFC) quantities, which is the number of actual direct work hours required to design a particular unit of work. Engineering Productivity metrics are captured for significant work activities for the following design disciplines: concrete, structural steel, piping, electrical, instrumentation, equipment This calculation can be seen in Equation below.

Engineering Productivity  $=\frac{Input}{Output}=\frac{Actual Design Work Hours}{IFC Quantity}$ 

#### **3.2 Construction Productivity Metrics**

Construction Productivity metrics are defined as actual direct work hours required to install a unit quantity and are captured for significant work activities for the following disciplines: concrete, structural steel, piping, electrical, instrumentation, equipment, module installation, insulation, scaffolding (CII, 2008). This calculation can be seen in Equation below.

Construction Productivity <u>Input</u> <u>Actual InstalledDirect Work Hours</u> <u>InstalledQuantity</u>

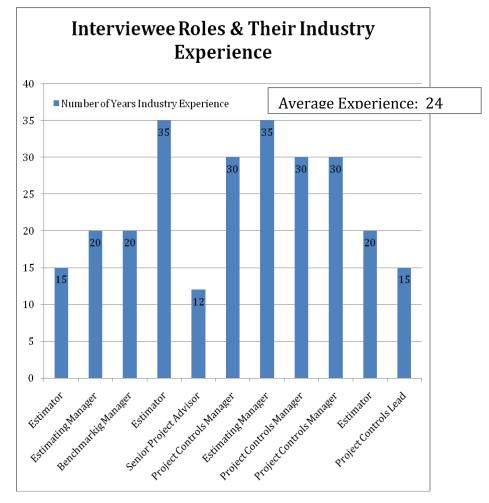
#### 3.3 Research Methodology

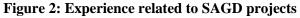
There are three principal research approaches that can be employed in the social sciences, namely qualitative, quantitative and mixed methods (Creswell, 2003). The qualitative methodology was employed and is considered to be the most appropriate strategy in the context of this study for collecting data. Lincoln and Guba (1985) described the qualitative research approach as an enquiry process of comprehending a social or human problem phenomenon based on building a complex holistic picture formed with words, reporting detailed views of

informants and conducted in a natural setting. Walker (1997) and Creswell (2003) further described qualitative methodology as explanatory in nature with the principal aim of trying to unearth answers to how? and why? questions. The method can be used to better understand and to gain new perspectives on issues about which is already known such as metrics system. The quantitative approach was not adopted because it would not be sufficient in this case with limited number of oil and gas projects in Alberta. For the purpose of this research, the authors consider qualitative methodology as more suitable to explore the SAGD projects engineering and construction productivity metrics performance.

#### 3.4 Development of Questionnaire

The questionnaire was designed primarily to elicit information from participants in Alberta oil and gas industries on benchmarking SAGD projects so that metrics can be identified for a better performance. Some of these personnel chosen are shown in figure 2 below and have average of 24 years experience in the oil and gas industry. They are mostly responsible for project performance in their respective organizations and also are knowledgeable on issues concerning COAA systems.Semi-structured interviews were conducted to assess the effectiveness and use of existing metrics and SAGD projects performance. Interviews were conducted with these personnel from 17 construction and oil and gas industries in Alberta. The interviewees were chosen from owner, engineering, procurement and construction (EPC) companies.





#### **3.5 Research Findings**

Although the benchmarking program aims to capture more engineering productivity metrics but due to limited SAGD projects and confidential polices, metrics for steel, total piping, tagged devices, Input / Output (I/O) and total equipment are not discussed. As shown in table 1 below, mean value for total steel is 14.64 WH/Ton. It means average SAGD project takes 14.64 works hours to produce engineering drawings for 1ton steel. Median for steel productivity is 12.26 WH/ton with range from 7.028 WH/ton to 25.284. It can be inferred from the table 1 below that means value for total piping is 0.599 WH/LF. It means average SAGD project takes 0.599 works hours to achieve production output. Median for total piping is 0.417WH/LF with range from 0.179 WH/LF to 2.087.

Engineering Productivity	Min	Q1	Mean	Median	Q3	Max
Steel (WH/Ton), N= 10	7.028	10.59	14.64	12.263	20.31	25.284
Total Piping (WH/LF), N= 10	0.179	0.248	0.599	0.417	0.683	2.087
Tagged Devices (WH/Each), N= 12	1.408	4.757	17.13	17.11	25.2	44.232
I/O (WH/ Each), N= 10	5.336	7.732	32.61	14.001	43.38	137.66
Total Equipment (WH/Each), N=10	38.119	63.39	92.51	80.539	135.3	175.2

Table 1: SAGD Projects-Engineering Productivity

It can also be inferred from the table 1 above that mean value for tagged devices is 17.13 WH/each. It means average SAGD project takes 17.13 works hours each to produce tag devices. Median value for tag device is 17.11 WH/each with range from 1.408 WH/each to 44.232. The table 1 further shows that mean value for 1/o is 32.61 WH/each. It means average SAGD project takes 32.61 work hours each to produce. Median value is 14.001WH/each with range from 5.336 to 137.66. The table 1 further shows that the mean value for total equipment cost is 92.51 WH/each, which means average total equipment is 92.51 work hours for SAGD projects. Median value is 80.539 with range from 38.119 to 175.2.

In Alberta, average engineering productivity for SAGD projects is 31.50 of the total engineering productivity. The lower value represents a higher productivity (COAA, 2009). Data available from 10 projects show that, the median value is 124.33 with range from 0.417 to 80.539. The average project cost may impact the direct measures of engineering productivity. In general, engineering productivity metrics use direct engineering work hours in metrics comparing them with specific issued for construction (IFC) quantities for specific disciplines. However, it should be noted that this research measured productivity as a ratio of direct work hours to issue for construction (IFC) quantities for engineering and to installed quantities for construction.

#### **IV. PROJECT- CONSTRUCTION PRODUCTIVITY**

In this research, it was captured for steel, instrumentation devices and scaffolding due to few number of SAGD projects in the database. As shown in table 2 below, mean value for total steel is 45.23 WH/Ton. It means average SAGD project takes 45.23 works hours to produce engineering drawings for 1ton steel. Median for steel productivity is 43.508 WH/ton with range from 13.516 WH/ton to 77.783. It can be inferred from the table 2

below that means value for instrumentation device is 0.599 WH/LF. It means average SAGD project takes 0.599 works hours to achieve production output. Median for total piping is 0.417WH/LF with range from 0.179 WH/LF to 2.087.

Construction Productivity	Min	Q1	Mean	Median	Q3	Max
Steel (WH/Ton), N= 12	13.516	27.4	45.23	43.508	63.96	77.783
Instrumentation Devices, N= 10	0.179	0.248	0.599	0.417	0.683	2.087
Scaffolding (WH % of Construction WHs),						
N=12	0.6	4.025	10.29	8.85	14.55	37

Table 2: SAGD Projects-Construction Productivity

It can also be inferred from the table 2 above that means value for scaffolding (WH % of Construction WHs) is 10.29. It means scaffolding takes 10.29 works hours of percentage to achieve production output. Median for scaffolding is 8.85 with range from 0.6 (WH % of Construction WHs) / to 37.

In Alberta oil and gas industry, average construction productivity for SAGD projects is 49.258 of the total construction productivity. The lower value represents a higher productivity (COAA, 2009). Data available from 12 projects show that, the median value is 52.775 with range from 0.417 to 43.508. Compared to engineering productivity on Alberta-based projects, construction productivity is considered to be more susceptible to variance due to environmental factors such as weather. However, it should be noted that this research measured productivity as a ratio of direct work hours to issue for construction (IFC) quantities for engineering and to installed quantities for construction.

#### **V. DISCUSSIONS**

The analysis shows that in Alberta, average engineering productivity for SAGD projects is 31.50 of the total engineering productivity metrics and the median value is 124.33 with range from 0.417 to 80.539. The average project cost may impact the direct measures of engineering productivity. In general, engineering productivity metrics use direct engineering work hours in metrics comparing them with specific issued for construction (IFC) quantities for specific disciplines. The average construction productivity for SAGD projects is 49.258 of the total construction productivity and the median value is 52.775 with range from 0.417 to 43.508.

Compared to engineering productivity on Alberta-based projects, construction productivity is considered to be more susceptible to variance due to environmental factors such as weather. When these engineering and construction productivity metrics are applied, the obvious benefits are the reduction of costs and schedule overruns that will translate to higher profit margins for the oil and gas industry. This, therefore, makes a compelling case for encouraging Alberta oil and gas industry to improve performance as this would lead to greater benefits of improving SAGD projects performance. This finding is also of critical importance to this research as it clearly sets out the business case for Alberta oil and gas industry. It demonstrates unequivocally that there is a greater benefit arising for benchmarking SAGD projects and, by so doing, provides justification for a more proactive approach to SAGD projects performance.

#### VI. CONCLUSION

The paper presents qualitative analysis of the data on SAGD projects engineering and construction productivity metrics of Alberta oil and gas industry. It focuses on engineering disciplines such as concrete, structural steel, piping, electrical, instrumentation, equipment and construction discipline such as concrete, structural steel, piping, electrical, instrumentation, equipment, module installation, insulation, scaffolding. From the research, average engineering productivity for SAGD projects is 31.50 and the median value is 124.33 with range from 0.417 to 80.539 while construction productivity is 49.258 and the median value is 52.775 with range from 0.417 to 43.508. This method has the potential to contribute to a reduction in cost and schedule overruns and improves SAGD project performance. It is concluded that the results of the study will help in achieving a higher rate of productivity in the Alberta oil and gas industry.

#### VII. ACKNOWLEDGEMENT

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